

4D SHOWCASE 4HOUSING AT HOUSING FINANCE EXHIBITION

STAND 217 - UNIVERSITY OF WARWICK
26th – 28th MARCH 2008



4Housing is a comprehensive, flexible and future-proof business application for social housing providers and property portfolio management organisations developed by 4D.

It provides information for Executives, Managers and End Users alike presenting it in a graphical manner, which makes it very easy to understand.

The solution automates time-consuming activities such as data input and is delivered on a web-based platform so that users can access it anywhere.

4 Modules –

- ◆ Rent & Arrears Management
- ◆ Lettings Management
- ◆ Voids Management
- ◆ Repairs Management

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NATIONAL HOUSING FEDERATION

The National Housing Federation

The National Housing Federation represents 1,300 independent, not-for-profit housing associations in England and is the voice of affordable housing. Our members provide over 2 million homes for 5 million people.

The National Housing Federation's Business Services Team provides solutions to support members in their commitment to neighborhoods, customers and excellence for **in business for neighborhoods**, through the provision of conferences and events, training and consultancy, and publications.

4Housing

4Housing is a suite of four modules currently, designed to give organisations the right kind of information to the right people when they need it and in a format they can understand.

The modules cover Rent and Arrears, Lettings Management, Voids Management and Repairs Management with more in the pipeline.

4Housing interfaces with all of the major Housing and Finance software packages enhancing, not replacing them, to provide a centralised reporting function, which can be used across the entire organisation. This means that all of your existing investment is protected – just put to even better use than it is currently.

The same information can also be provided to remote or field workers via devices such as a BlackBerry so that Users don't have to be tied to their desks or a Company Network.

The architecture is built 'around' existing software Applications so that the investments are maintained and protected. All data processes are automated and the data itself is 'staged' so that there is no additional impact placed on the source Applications.

The data is presented in a graphical manner, which can follow a corporate identity or be tailored to suit each users needs and requirements.

Rent and Arrears Management Module

Rent and Arrears Management helps with the management of the income from each property and the debt that may incur. The level of payment and debt is monitored against any given time period and can be overlaid against that from the Financial Application budgets.

The collection of Rents can be monitored by any region, patch or by the Collecting Officer responsible for that area. Data can be ported onto portable devices such as Blackberry's so that up to the minute information can be seen as they carry out their daily duties.

Lettings Management Module

Lettings Management assists with the profiling of the types of property and who they have been let to. It allows the tracking required to ensure that the requisite number of properties have been let to different schemes or ethnicities, for example. It also details the waiting times for each Application allowing Executives to forward plan for refurbishment programs or the acquisition of new properties or Housing Associations.

Voids Management

The Voids Management module manages the Finances not realised due to the void status and the length of time that they have not been let. In association with the Lettings management module it can assist with the forward planning of refurbishment programs or the acquisition of new properties

Repairs Management Module

Repairs Management helps with the performance of the organisation in relation to the levels of service that are being provided to the Tenants, especially if this part of the service is subcontracted out to a third party.

The module keeps track of the types of repairs that are required making it noticeable if any one particular element is causing excessive costs to be incurred – or if any one property or property type is experiencing increased running costs.

Contractor performance is also managed from here as response times and unforeseen costs are logged by job and by property.

About 4D:

4D is located in Congleton in Cheshire. The company is built on providing a high level of Consultancy, Training and Service for Cognos BI, Advizor and MetaManager, a Management and Administration Tool for Cognos Environments as well as delivering end-to-end Management Information Solutions, Business Intelligence Applications and Data Warehousing Projects.

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